SharePoint Discussion Boards Feature

User Guide
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INTRODUCTION

GENERAL

This document provides all the information needed to install, evaluate and deploy this KWizCom product:

- Introduction
- Installation Guide
- Administrator Guide
- User Guide
- FAQ
- Version Release Notes
PRODUCT OVERVIEW

SharePoint Discussion Boards feature is part of the Web 2.0 bundle.

True, Internet-style discussion boards – in SharePoint!

KWizCom’s SharePoint Discussion Boards feature enables you to manage enhanced, full-featured Discussion Boards services, both for intranet and internet applications.
WHY DID WE BUILD IT?

SharePoint forum is just another type of list template which enables saving posts and replies. The gap between the SharePoint forum lists and real Discussion Boards services (like those available on the internet) is quite big, and include some very basic and critical missing features such as:

- There is no discussion board index that enables managing multiple discussion boards under groups/subjects.
- Editing capabilities are very limited
- No ability to control the visibility of specific discussion boards
- No out-of-the-box ability to manage abusive posts
- Limited Look N feel - SharePoint forums look like lists...very far from Internet-style forums.

KEY FEATURES

<table>
<thead>
<tr>
<th>Feature</th>
<th>SharePoint Discussion Boards feature</th>
<th>SharePoint 2007 forum</th>
<th>SharePoint 2010 forum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Easier to use, slick, internet-style discussion boards interface</td>
<td>✓</td>
<td>A simple list</td>
<td>A simple list</td>
</tr>
<tr>
<td>Advanced editing capabilities: Emoticons, Flash, movie clips and Silverlight support, easily attach files and more</td>
<td>✓</td>
<td>Partial support</td>
<td></td>
</tr>
<tr>
<td>Forum Index (group discussion boards by subjects)</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Moderator toolbar enables quick approve/reject for multiple posts</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Display Forum statistics</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ability to publish a discussion board</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enable searching discussion boards in topics, posts, author and easily define the search scope – all embedded in the discussion boards interface.</td>
<td>✓</td>
<td>Search only the entire list or entire site</td>
<td>Search only the entire list or entire site</td>
</tr>
<tr>
<td>Manage abusive posts</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Show top discussion boards contributors</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Feature</td>
<td>✓</td>
<td>✓</td>
<td>Partial support</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>-----</td>
<td>-----</td>
<td>-----------------</td>
</tr>
<tr>
<td>Manage Helpful posts</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Central management of multiple forums distributed across multiple sites</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RSS in forum and topic level</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fully customizable through CSS and user controls</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Control users’ ability to edit/delete posts per discussion board</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Cross-browser</td>
<td>✓</td>
<td></td>
<td>Partial support</td>
</tr>
<tr>
<td>Multi-lingual</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>
INSTALLATION GUIDE

SOFTWARE REQUIREMENTS

SERVER REQUIREMENTS

- WSS 3.0 or SharePoint Server 2007 SP2

CLIENT REQUIREMENTS

- Microsoft Internet Explorer 7.0+, Firefox (latest version), Google Chrome (latest version), Safari (Latest version).
- Windows Vista/7.

INSTALLATION PROCEDURE

SHAREPOINT 2007 SERVER

1. Log in as SharePoint administrator account to your SharePoint front-end server.
2. Download the product’s latest evaluation version from KWizCom’s internet web site. This evaluation version is fully functional for 30 days. Further details about product activation can be found in the Administrator guide (next section).
3. Unzip the product’s zip file on your SharePoint server.
4. Double-click the .msi file in order to begin the web installation.
5. When the installation process is complete it will recycle all application pools automatically.

SHAREPOINT 2010 SERVER

1. Log in as SharePoint administrator account to your SharePoint front-end server.
2. Download the product’s latest evaluation version (zip file) from KWizCom’s internet web site. This evaluation version is fully functional for 30 days.
3. Extract the zip file content on your local disk.
4. You will find 2 .WSP files: The product’s WSP file and KWizCom’s foundation WSP file. If you don’t already have the KWizCom Foundation latest version installed - install and deploy the KWizCom Foundation .WSP file in a farm level (All web applications) by using the standard
SharePoint’s deployment tools (stsadm, powershell, Central admin).

**IMPORTANT:**
You need to install KWizCom Foundation in a global scope, including the Central Admin’s web application.

Install and deploy the product’s .WSP file in the required level (Farm, web application) – according to your needs, by using the standard SharePoint’s deployment tools (stsadm, powershell, Central Admin).

**Remark:** Installation and deployment of standard SharePoint .WSP packages are described in Microsoft website:
POST INSTALLATION

SHAREPOINT 2007

1. After completing the installation, you will see a new KWizCom entry in Windows Start -> All Programs -> KWizCom -> KWizCom SharePoint Discussion Boards Feature

2. Activate the SharePoint Discussion Boards feature in site collection/s where you want this feature to be available:

SHAREPOINT 2010

1. After completing the package installation and deployment, Activate the feature in site collection/s where you want this feature to be available:
UN-INSTALLATION PROCEDURE

SHAREPOINT 2007

1. Log in as local admin to your SharePoint front-end server.
4. Go to Control Panel and double-click **Add or Remove Programs**.
5. Select *SharePoint Discussion Boards* entry and click *Remove* button.
6. Click **Yes** to approve the removal of the component.
7. Once the product was un-installed, close the **Add or Remove Programs** screen.

SHAREPOINT 2010

1. Retract the solution using SharePoint central admin or by using stsadm/powershell command line.
ADMINISTRATION GUIDE

This section describes all administration activities related to KWizCom Discussion Boards feature, including: product localization, product configuration and customization.

PRODUCT ACTIVATION

KWizCom products are available for evaluation prior to purchase.

This way you can try our components and verify that they indeed meet your needs. Each evaluation version contains all features of the component’s production version. The only difference between the versions is that the evaluation version is time-limited and will operate for a period of one month.

Once you decide to purchase a KWizCom component you will need to order and then to activate the product. The steps that need to be taken next are listed below.

SHAREPOINT 2007

1. Order the product on the KWizCom website – www.KWizCom.com, or contact our sales team at sales@kwizcom.com.

2. After the order was made, activate your installed evaluation version through the Product Activation Request page on KWizCom’s web site: http://www.kwizcom.com/ProductReg. You will have to copy your Product Code (you will see the product code on the "About" product page):

![Product Code](image)
3. Get the component activation key – this key will be sent to you by email once your order is processed.

4. Activate your installed evaluation version -
   click **Start -> All Programs -> KWizCom -> KWizCom SharePoint Discussion Boards -> Activate SharePoint Discussion Boards.**

SHAREPOINT 2010

1. Order the product on the KWizCom website – [www.KWizCom.com](http://www.kwizcom.com), or contact our sales team at sales@kwizcom.com.

2. After the order was made, you can activate your installed evaluation version. Activation is done by the following steps:
   
   a. Open SharePoint Central Admin. On the main “Central Administration” page, you will see the “KWizCom Features Administration” icon:

   ![Central Administration Menu](image)

   b. Click the KWizCom Features Administration icon. You will be redirected to a page that allows you to manage all your installed KWizCom products’ licenses:
c. Click the “Manage License” link next to the product that you wish to activate. You will be redirected to that product’s license management page:

![License Management Page]

<table>
<thead>
<tr>
<th>Product Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name:</strong></td>
</tr>
<tr>
<td><strong>Version:</strong></td>
</tr>
<tr>
<td><strong>Farm License</strong></td>
</tr>
<tr>
<td>Farm license applies to all site collections in your farm.</td>
</tr>
<tr>
<td><strong>Product Code:</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Web Application or Site Collection License Management</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Site Collection:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Web Application License</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Web application license applies to all site collections under the same URL, for example: <a href="http://sharepoint">http://sharepoint</a>, <a href="http://sharepoint/sites/sales">http://sharepoint/sites/sales</a> etc.</td>
</tr>
<tr>
<td><strong>Product Code:</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Site Collection License</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Site collection license applies only to one specific site and its sub-sites.</td>
</tr>
<tr>
<td><strong>Product Code:</strong></td>
</tr>
</tbody>
</table>

d. Click on the “Request product code and start your evaluation now” link, under the required license type (Farm, Web application, Site Collection).

A product code will be generated and displayed as in the following screenshot:
e. Copy the product code.

f. Browse the Product Activation Request page on KWizCom’s web site:
   http://www.kwizcom.com/ProductReg.

Copy your *Product Code* into the “Product Code” field, and after you fill-out all other form fields, click “Send Activation Request button.”
g. Once your order is confirmed, you will receive the Activation Code for your product by email.

h. Copy the activation code into the “Activation Code” field in the product’s license management page and click “Activate now!” link.

That’s it! Your product is now fully activated.
DISCUSSION BOARDS SOLUTION – SOLUTION SETUP

The Discussion Boards solution consists of the following components:

Features

- **Discussion Boards site collection feature** – this is a site collection feature that should be activated in the site collection in which you wish to deploy your Discussion Boards solution. When the feature is activated, several management lists are created. These lists store the various settings of the configured discussion boards solution.

- **Discussion Boards site-level feature** – this is a site feature that should be activated if you wish to have the discussion boards solution available in a specific site rather than in the entire site collection scope.

Web parts

- **Discussion Boards Index web part** – This web part is the main interaction point for end-users and is used to display the discussion boards and enables users to collaborate. See more details about the web part’s configuration in the “Discussion Boards Index web part settings” section.

- **Discussion Boards Administration web part** – This web part is an additional, optional tool that enables the discussion boards administrator to perform various administration tasks easier and faster (create new discussion board lists, enable moderation, configure permissions etc.).

- **Discussion Boards Abusive Posts web part** – This web part is used by the discussion board approvers/managers to approve or reject abusive post reports made by end-users.

Administration pages

- **Discussion Boards Configuration page** – This is an administrative page used to setup and configure your discussion boards solution (accessible through the Site Settings page).

After you have activated the site collection feature (See “Installation” section) in the dedicated site collection, you can now continue on to configure the discussion boards solution.
The following sections will guide you through setup and configuration steps.

**DECIDE ON THE DISCUSSION BOARDS’ SOLUTION SCOPE**

Before you start deploying the Discussion Boards solution, you need to decide in which level/scope you wish to deploy it:

- Site Collection – in this case the solution’s settings lists are located in the site collection.
- Site – in this case the solution’s settings lists are located in the requested site (in many cases most used have no access to the site collection level).

If you wish to deploy the solution in a site level, you will need to activate the Discussion Boards site-level feature at that site.

**ACCESS THE DISCUSSION BOARD CONFIGURATION PAGE**

In the Site Settings page, click the “KWizCom Discussion Boards Feature Management” link:

![KWizCom Features Administration]

You will be redirected to feature configuration page:
This page displays links to the various settings lists that need to be configured.

**CREATE DISCUSSION BOARDS GROUPS**

Discussion boards can be grouped under subjects. These subjects are called “Groups”. Groups are managed in a SharePoint list, automatically created when you activate the discussion board feature. To add/edit/delete groups, click the “Manage discussion boards groups” link:

Clicking this link will open the KWizCom Discussion Boards Groups list on a new window:
In this list you can add/edit/delete groups and also define their display sorting in the Discussion Boards Index web part, by updating the “Display Order” field.

CREATE AND MANAGE THE DISCUSSION BOARDS ADMINISTRATION SITE

Now you need to have a site that will be used by the discussion boards solution administrator (it can be any existing site, or a new one).

After you have created that site, add the Discussion Boards Admin web part to its homepage.

The Discussion Boards Admin web part enables the discussion boards administrator to quickly create and manage discussion board lists and connect them to the discussion board solution.

To add the web part to a page, select the web part in the web part gallery:

Add the web part to the page:
By default the web part is connected to the site collection scope. If you wish to connect this web part to a site-level discussion board solution, edit the web part and update that site’s URL in the *Discussion Boards site location* field:
The web part allows you as the Discussion Board solution administrator to:

- Create new discussion board lists in a requested site
- Publish a discussion board (make it visible in the discussion board solution)
- Turn on/off a discussion board’s moderation support
- Modify discussion board’s permissions
- Edit a discussion board’s additional settings

Create Discussion Board lists

In the Discussion Boards Admin web part, select a site where you wish to create a new discussion board list, fill out the name of the new list and click the “Create” button. This will create a new discussion board list (it is still not visible, you now need to configure its settings – see next section).

Manage a discussion Board’s settings

Click the Edit icon for the discussion board item you’ve just created in the Discussion Boards Admin web part:

A new window will appear, displaying that discussion board’s properties:
<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>This is the title which will be displayed for this discussion board in the Discussion Boards Index web part (regardless of the actual discussion board list’s name)</td>
</tr>
<tr>
<td>Forum Description</td>
<td>This is the description that will be displayed below the discussion board’s title, in the Discussion Boards Index web part.</td>
</tr>
<tr>
<td>List Site Url</td>
<td>Site url, where the discussion board list is located. It can be a relative url (relatively to current site collection) or absolute url (http://...). Leaving this field empty means that the discussion board list exists in the site collection level.</td>
</tr>
<tr>
<td>List Name</td>
<td>This is the name of the discussion board list.</td>
</tr>
<tr>
<td>Group Name</td>
<td>Select a group that you wish the discussion group to appear under in the Discussion Boards Index web part. If group name is not specified current list automatically added to group “OTHER”.</td>
</tr>
<tr>
<td>Property</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Enable Helpful Posts</td>
<td>Allow users to mark posts as helpful. When users mark posts as helpful it will be displayed in the discussion boards statistics section.</td>
</tr>
<tr>
<td>Allow Manage Abusive Posts</td>
<td>Allow users to mark posts as abusive. User has to enter subject and description regarding an abusive post. It will then mark the post as abusive and will create special record, so that the discussion board’s administrator will be able to handle it and create reports.</td>
</tr>
<tr>
<td>Show RSS Forum Level</td>
<td>Checking this property will display an RSS icon at the discussion board level, enabling users to subscribe to RSS feed for requested discussion boards.</td>
</tr>
<tr>
<td>Show RSS Thread Level</td>
<td>Checking this property will display an RSS icon at the discussion board’s topic level, enabling users to subscribe to RSS feed for requested discussion topic (thread).</td>
</tr>
<tr>
<td>Display Edit Link</td>
<td>By enabling this option a user who has permissions will be able to edit posts/topics.</td>
</tr>
<tr>
<td>Display Delete Link</td>
<td>By enabling this option a user who has permissions will be able to delete posts/topics.</td>
</tr>
<tr>
<td>Display Type</td>
<td>Checking this property will enable users to toggle between Flat and Threaded discussion board views.</td>
</tr>
<tr>
<td>Display Template</td>
<td>The discussion Boards UI uses .NET User Controls, which are located in 12\TEMPLATE\LAYOUTS\KWizCom.SharePoint.Forum.Feature\UserControls folder. You can modify and save them by using the following naming pattern: &lt;Basic file name&gt;&lt;Control Template Suffix&gt;&lt;Display template&gt;.ascx. If you want use them during run-time, you should specify &lt;display template&gt; as value. You can set &lt;Control Template Suffix&gt; in the Discussion Boards Index web part settings – described in next sections of the this document.</td>
</tr>
<tr>
<td>Published</td>
<td>Check this property to make the discussion board visible in the Discussion Boards Index web part.</td>
</tr>
<tr>
<td>Enable mark posts as answer</td>
<td>Checking this property will allow users to mark a post as an answer. When users mark posts as answers it will be displayed in the discussion boards statistics section.</td>
</tr>
</tbody>
</table>

After you configure these properties, save the settings. This way you can create and configure all the discussion boards you wish to have in your solution.
OK..IT’S TIME TO SEE THE DISCUSSION BOARDS SOLUTION!

At this stage we are ready to display the solution after we have made the initial configurations.

The entire end-user interface of the Discussion Boards solution is based on a single web part called: Discussion Boards Index web part.

In order to use it we need to:

1. Create a site/use an existing site where we wish to add the web part.
2. Add the Discussion Boards Index web part to the site’s home page (or to some other page).

After we have added the web part to the page, we need to configure it.

Edit the web part and configure the following properties:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Discussion Board Lists Tab</strong></td>
<td></td>
</tr>
<tr>
<td>Web Site Url</td>
<td>Fill out the url of the site where you have activated the discussion boards feature</td>
</tr>
<tr>
<td>Discussion board settings list</td>
<td>The Discussion Boards Index web part displays discussion boards (forums) listed in the discussion boards settings list. This is an automatically-created list at the site collection level. Use this drop-down to select a view that will be used by the web part to filter the displayed discussion boards.</td>
</tr>
<tr>
<td>Discussion board’s site Url</td>
<td>This property enables defining the required discussion board to display by the web part in run-time. Use this property to define a querystring parameter that will hold the url of a specific discussion board’s site.</td>
</tr>
<tr>
<td>Discussion board’s list name</td>
<td>This property enables defining the required discussion board to display by the web part in run-time. Use this property to define a querystring parameter that will hold the url of a specific discussion board’s list name.</td>
</tr>
</tbody>
</table>

**Appearance Tab**
<p>| Property                                      | Description                                                                 |</p>
<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>discussion board level.</td>
<td></td>
</tr>
<tr>
<td>Show summary statistics</td>
<td>Check this property to display summary statistics</td>
</tr>
<tr>
<td>CSS file name</td>
<td>Allows specifying custom css file. That file should be located in [12/14]/TEMPLATE\LAYOUTS\KWizCom.SharePoint.Forum.Feature folder</td>
</tr>
<tr>
<td>Control template suffix</td>
<td>Allows to use custom .NET User control (if you want to change the UI). You should create custom .ascx files with following file name pattern:</td>
</tr>
<tr>
<td></td>
<td>&lt;Basic file name&gt;&lt;Control Template Suffix&gt;&lt;Display template&gt;.ascx. You can specify &lt;Display template&gt; in feature settings, which is described earlier. The new ascx files should be located in [12/14]/TEMPLATE\LAYOUTS\KWizCom.SharePoint.Forum.Feature\UserControls folder.</td>
</tr>
</tbody>
</table>

After you save the settings, you should now see the discussion boards that you’ve created in the Discussion Boards Index web part:
ADDITIONAL ADMINISTRATION OPERATIONS

MANAGE USERS STATISTICS

The Discussion Boards solution stores all usage statistics in a dedicated list, accessible via the “View Usage Statistics” link in the Configuration page:

Clicking this link will open the “KWizCom Discussion Boards User Statistics” list in a new page:

REMARC:
Manually changing the data in this list will make the statistics information inaccurate. Please do NOT alter the information stored in this list.

UPDATE USERS STATISTICS

This option is required when a new discussion board list is added to Discussion Boards solution, and this list already has data in it.
To update Discussion Boards statistics information click on “Update user statistics” link as shown below to start the statistics updating process.

Once the user statistic updating process is finished, you will be redirected to the usage statistics list.
MODERATE DISCUSSION BOARDS

The KWizCom’s Discussion Boards feature supports also content approval. If content approval is enabled for a discussion board list, then posts will not be displayed until they are approved, and only approvers will be able to see pending posts and will be able to approve or reject those items.

To enable content approval for a discussion board list, go to the list settings > Versioning Settings, and check the “Yes” option for the Content Approval property:

For this list, all posts will require approval.

To view all posts and approve/reject them, click the “Approve/Reject posts” link in the Discussion Boards configuration page:

You will be redirected to following page where you will be able approve/reject all pending posts:
This section describes how to use the Discussion Boards solution.

COLLABORATING USING DISCUSSION BOARDS

End-users can collaborate using discussion boards, by using the Discussion Boards Index web part. This web part is used both for viewing and for creating new topics and replies (posts).

At the highest level, the web part displays all the published discussion boards, grouped by subjects (groups):

![KWizCom Discussion Boards Index Web Part](image)
In the screenshot above, you can see an example that includes 2 groups (HR and Sales). We have 2 discussion boards (hr1, hr2) under the HR group, and rd1 discussion board under the Sales group.

Groups and discussion boards are created and managed by the solution’s administrator/s.

As an end-user, you can click on a requested discussion board and see all topics in flat or threaded view:

You can create new topics by clicking the “Create a new topic” link, or reply to one of the posts by clicking the “Reply” link. In both cases a new popup window will open with a rich WYSIWYG editor:
New discussion topic -- Webpage Dialog

Title:
My new topic

This is my new topic

I can include images, file attachments, movie clips, emoticons 😊 and more.
**MODERATION SUPPORT**

A discussion board can be configured by a manager to support approval (this is an out-of-the-box SharePoint functionality). When a list is configured to support approval, new list items added by users are not visible to other users until they are approved by authorized approvers.

The discussion boards solution supports this capability in the following way:

If a discussion boards list is configured to support moderation, a user who has the moderator privileges (which are set for the Discussion list by using the SharePoint out-of-the-box permission management interface), then he will see an additional moderation toolbar when viewing a discussion board’s posts:

As a moderator you can check the posts you wish to approve/reject for publishing and then click the Approve posts/Reject posts link.
ABUSIVE POSTS MANAGEMENT

The discussion boards solution enables end-users to report on abusive posts, and enables administrators manage those abusive posts.

REPORTING ON AN ABUSIVE POST

An end-user can mark any post as abusive by clicking the “Mark as abusive” link:

After you mark a post as abusive you’ll have to fill-out a pop-up form with the reason for your report:
After you submit the form the post is marked as abusive and your report should be processed by an administrator.

**APPROVING/REJECTING AN ABUSIVE POST REPORT**

An administrator can view all the abusive post reports by using the “Discussion Boards Abusive Posts” web part.

The web part displays all post reported as abusive.

With each such post the administrator can do the following:

- **View Comments** – see what the reporting users wrote on this post (the reason why they think it is abusive)
- **Approve/Reject** – By clicking “Yes” the abusive report will be approved. In such case the abusive post body text will be replaced with the text “This post has been marked as abusive by the administrator” (this is configurable by the administrator).
- **Edit post** – an administrator can update the abusive post.
After an abusive post report was approved (and the abusive text was replaced), the post can no longer be reported as abusive.
FAQ

WHAT IS “SHAREPOINT DISCUSSION BOARDS FEATURE”?

The SharePoint Discussion Boards feature adds internet-style discussion board features to SharePoint, enabling you to manage an enhanced, enterprise discussion-boards service.

WHAT DOES THIS FEATURE INCLUDE?

KWizCom’s Discussion Boards feature includes 3-main capabilities:

1. Enhanced Discussion-boards user-experience
   As an end-user you can now find forums by subjects (groups) or by topics/posts, you can contribute much easier having emoticons, attachments, rich media as part of your enhanced content editor, mark posts as helpful or report abusive posts, see statistics, get RSS messages for topics that interest you and more.

2. Multiple discussion boards management capabilities
   As the discussion board service administrator you get the necessary tools such as the ability to publish specific discussion boards, manage abusive posts, manage subjects (groups), add and manage discussion boards across sites, manage abusive posts and more.

3. Flexibility
   By customizing the css file and the .NET user controls you can perform deep customizations in order to make this solution fit your exact custom needs.

CAN I USE KWIZCOM’S DISCUSSION BOARDS FEATURE WITH BROWSERS OTHER THAN MICROSOFT INTERNET EXPLORER?

Yes!

You can use the product with additional browsers such as Firefox and Google Chrome.
## VERSION RELEASE NOTES

<table>
<thead>
<tr>
<th>Primary Software</th>
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<tbody>
<tr>
<td><strong>Version</strong></td>
<td>1.2.10 (SharePoint 2007)</td>
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<td><strong>Base Version</strong></td>
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<tr>
<th>Sub-Modules</th>
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<td><strong>Module</strong></td>
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## VERSION HISTORY

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<tr>
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<td></td>
<td><strong>Version 1.2.10. 11.2.10 - Jan-07-2011</strong></td>
</tr>
<tr>
<td>591</td>
<td>Add moderation toolbar</td>
</tr>
<tr>
<td>592</td>
<td>Enable users see only their own uploaded files</td>
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<tr>
<td>595</td>
<td>Enable site-level discussion boards management</td>
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<td>599</td>
<td>Enable topic collapse/expand in threaded mode</td>
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<td>Administration web part improvements</td>
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<td>1188</td>
<td>CSS improvements</td>
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<td></td>
<td><strong>Version 1.1.00 - Oct-19-2010 – Base version</strong></td>
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TECHNICAL SUPPORT

You can obtain technical support using any of the following methods:

The KWizCom Web site

The KWizCom website: [www.KWizCom.com](http://www.KWizCom.com) contains up-to-date, valuable information, including:

- Answers to frequently asked questions (FAQ's) about our products – usability and technical questions.
- Product updates, which provide you with bug fixes and new features.

The Web Form

For technical support through the Internet, please complete and submit our [support web form on our web site](http://www.KWizCom.com/support). For more information on technical support, please review our [support programs page](http://www.KWizCom.com/support).

KWizCom's global network of experts is always standing by, waiting to provide a rapid response for each customer query.